



10 QUESTIONS TO ASK ON A SENIOR LIVING TOUR

Touring a senior living community? Congratulations—it's an exciting step. To help you feel confident in such an important decision, here are 10 key questions to ask:

1. WHAT CARE OPTIONS DO YOU OFFER?

Have a representative clearly explain the different service levels, such as independent living, assisted living, and memory care.

2. WHAT HAPPENS IF NEEDS CHANGE?

Ask about care transitions. Communities with a continuing care continuum—or care levels in between the traditional ones—help residents age in place with greater peace of mind.

3. HOW ARE CARE PLANS PERSONALIZED?

Understanding how plans are developed and updated shows how individualized the support really is.

4. HOW DO YOU COMMUNICATE WITH RESIDENTS & FAMILIES?

Learn how the community keeps everyone informed about updates, from community changes to care plans.

5. CAN I SEE A SAMPLE MENU & ACTIVITY CALENDAR?

This reveals what daily life looks like—think fresh, healthy meals and programming that ranges from book clubs to aquatic fitness.

6. WHAT'S INCLUDED & WHAT COSTS EXTRA?

Many communities include laundry, housekeeping, dining, and transportation. If extra assistance is needed, discuss the added costs upfront.

7. WHAT DOES THE CARE TEAM LOOK LIKE?

Ask about staff training, longevity, and how residents are supported day to day.

8. WHAT MAKES THE COMMUNITY UNIQUE?

Every community has its own philosophy and personality. This question uncovers what sets it apart.

9. WHAT DO THE FIRST 30 DAYS LOOK LIKE?

A new-resident plan shows how you or your loved one will be welcomed and supported while settling in.

10. COULD WE SPEAK WITH A CURRENT RESIDENT OR FAMILY MEMBER?

There's real comfort in hearing directly from people who've already been in your shoes.

Asking the right questions turns a simple tour into a confident decision so you or your loved one can feel truly at home from day one.

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